



Date

Dear Member,

Welcome to AmericasHealth Plan!

Thank you for choosing AmericasHealth Plan (AHP) as your health care provider through the Gold Coast Health Plan (GCHP) pilot program. AHP is a health plan in Ventura County that is owned by Clinicas Del Camino Real, Inc. (CDCR).

If you are a patient at a CDCR clinic, you may keep seeing your doctor/clinic for your medical needs. No further action is needed.

Your care will be provided by doctors or clinics that are in the AHP network. One of the first steps is for you to choose a Primary Care Provider (PCP). A PCP is a doctor or clinic you will see for your main health care needs. You must choose a PCP that is part of AHP for yourself and your family. You can choose the same PCP for all of your family members. Your family members can also choose a different PCP.

If you do not choose an AHP doctor or clinic in 30 days of becoming a member, AHP will choose one for you. You may change your PCP after one month of being a patient.

You will get your AHP medical ID card and a member handbook soon. If you need to see a doctor before you get an AHP medical ID card, please show this letter and your Medi-Cal BIC card to your doctor.

We look forward to helping you. If you have any questions, call AHP's Customer Service at **1-800-633-3313**, Monday to Friday, from 9:00 a.m. to 5:30 p.m. If you use a **TTY: 711**. Visit our website at www.americashp.com.

Wishing you good health,

Antonio Alatorre
Chief Executive Officer